

Procedures

Step 1 Initial evaluation to determine if the infestation is rats. The property will be inspected.

Inspection Includes:

- * The exterior inspected for entry and exit points.
-We are looking for weep hole entries, animal damages to siding, trim boards, roofing, pvc vents, chimney, a proper chimney cap, attic vents properly screened, garage door sealed, and any out of the ordinary animal evidence to your property.
- * The attic inspected for entry and exit points, presence of feces, urine, and or nesting.
- * The interior inspected for entry and exit points.

Step 2 An estimate will be created.

An estimate is determined by...

1. The amount of animal proofing repairs that are necessary on the exterior of the property to seal out rats.
2. The amount of feces and urine clean up. Do we need to replace the attic insulation?
3. The clean up of the nesting debris.
4. How much sanitizing and deodorizing is necessary.
5. How long the initial warranty covers. Extended warranty can be purchased.
6. How many follow up visits are included.

Step 3 An estimate is accepted, then, proofing and repairs shall begin.

- The exterior points larger than 1/4 inch are sealed with Pur-fil animal proofing foam, as well as hardware cloth (hard screen).
- Weep hole covers shall be placed on all exterior weep holes in the brick .
- Rat traps will be set in the attic and anywhere else needed.
- Full payment is taken at this time

Step 4 Return service call visits every 3-5 days will be scheduled until no more activity is present from rats. If mice are present, then separate procedures may be necessary. Typically, mice are found in the initial inspection, however mice do not leave evidence as rats do for their discovery.

Step 5 Rats are no longer present. Clean up of the feces and urine. The insulation, is removed if necessary.

Step 6 Sanitize and deodorize the infected areas

Step 7 **2 year Initial Warranty** for any repairs Masters Services Inc. has done for the rat proofing. If any rats gain entry during the warrantied time frame and create new entry points that were not present at time of initial rat proofing, those repairs are not covered with the initial warranty. Any compromised repairs done by Masters Services Inc are warrantied. An extended warranty is offered, please ask your technician for pricing and procedures.